

HOW TO FIRST LOG IN (TO SETUP NEW PASSWORD)

FOR THE MIGRATED USERS

2/13/2017



USER ID & PASSWORD FOR MIGRATED USERS



Remember me

SIGN IN

[Forgot your password?](#)

[New Company? Register Now](#)

IT Help Desk portalhelp@lghausys.com

- Every user ID has been moved to the new portal but, the password cannot be moved. So you will be asked to reset your password at your first log in.
- If you forgot your user ID that you used to, please contact us (portalhelp@lghausys.com) with your email address and full name.

HOW TO FIRST LOG IN (TO SETUP NEW PASSWORD)



1. Please input your user ID in the ID box.
2. Please input any characters in the password box. And click “Sign In” button.

Remember me

SIGN IN

[Forgot your password?](#)

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HOW TO FIRST LOG IN (TO SETUP NEW PASSWORD)



LOOKS LIKE YOU WERE MIGRATED TO THE NEW SYSTEM!

We have successfully moved your information from the old system!

Before granting you an access to this new system, however, you will need to reset your password

LG Hausys will send a password reset link to the below email:

webportal@lghausys.com

Please click the button below to receive the email, and follow the instructions on the email to reset your password.

Thank you,
LG Hausys America Inc

Send Password Reset Email

3. When the portal indicate your user ID migrated from the previous portal, this screen will come. Please make sure the email address is correct and click the button, "Send Password reset Email".
4. If the email address is not correct for your user ID, please contact us (portalhelp@lghausys.com) with your user ID and full name and company name.

HOW TO FIRST LOG IN (TO SETUP NEW PASSWORD)



EMAIL NOTIFICATION

PASSWORD RESET EMAIL for user 'patrickrho'

Password reset has been requested for user

migrated.user

Please click the below link to reset your password

<http://partners.lghausysusa.com/user/resetPwdPage.do?GUID=707AC255-D155-43DB-89AF-C7D5B6B13877>

The above link will expire in 2 weeks upon transmission of this email

This email and any attachments to it may be confidential and are intended solely for the use of the individual to whom it is addressed. If you have received this communication in error, please contact the sender immediately, and delete this communication from any computer or network system. LG Hausys America Inc.

5. You will receive the above email containing a link. please click the link.

HOW TO FIRST LOG IN (TO SETUP NEW PASSWORD)

PASSWORD RESET

Password reset form for migrated.user.

Please fill out this form to reset your password.

Password *

Password Confirm *

Submit

6. You will see this password reset screen. Please type your new password and click submit button. When the pop up message is saying that 'password reset successfully!', you are able to login to the new One Partners Portal.